



State of Louisiana
Gaming Control Board

KATHLEEN BABINEAUX BLANCO
GOVERNOR

H. CHARLES GAUDIN
CHAIRMAN

**IN RE: ELDORADO CASINO SHREVEPORT
NO. CGD040127**

ORDER

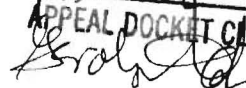
This matter was considered by the Louisiana Gaming Control Board at its meeting of September 19, 2006. The Hearing Officer's order dated August 23, 2006, based on the "Joint Motion for Approval of Compromise and Settlement Agreement" in the matter of the "Notice of Recommendation of Administrative Action," Violation No. CGD040127, by and between Eldorado Casino Shreveport, License No. R013600005, and the State of Louisiana, Department of Public Safety and Corrections, Office of State Police, which is attached hereto and incorporated herein, is **APPROVED.**

THUS DONE AND SIGNED on this the 19th day of September, 2006.

LOUISIANA GAMING CONTROL BOARD

BY:


H. CHARLES GAUDIN, CHAIRMAN

LOUISIANA GAMING CONTROL BOARD
I HEREBY CERTIFY THAT A CERTIFIED
COPY HAS BEEN MAILED OR SERVED ON
ALL PARTIES THIS 19th DAY
OF September 2006
APPEAL DOCKET CLERK


RECEIVED

AUG 23 2006

LGCB
ADMINISTRATIVE HEARING OFFICE

STATE OF LOUISIANA
LOUISIANA GAMING CONTROL BOARD
ADMINISTRATIVE HEARING OFFICE

IN RE: ELDORADO CASINO SHREVEPORT

CASE NO. CGD040127

**JOINT MOTION FOR APPROVAL OF
COMPROMISE AND SETTLEMENT AGREEMENT**

TO THE HONORABLE ADMINISTRATIVE HEARING OFFICER:

COME NOW State of Louisiana, Department of Public Safety and Corrections, Office of State Police (the "Division") and Eldorado Casino Shreveport ("Eldorado"), who file this Joint Motion for Approval of Compromise and Settlement Agreement, and in support thereof would respectively show unto the Hearing Officer as follows:

1.

The Division and Eldorado are desirous of compromising and settling all disputes between them relative to the referenced administrative proceeding. In connection therewith, the parties have entered into a compromise and settlement agreement which by its terms will become effective upon approval by the Administrative Hearing Office and the Louisiana Gaming Control Board.

2.

A true and correct copy of the proposed Compromise and Settlement Agreement is attached hereto as Exhibit "A" and incorporated by reference for all purposes.

WHEREFORE, PREMISES CONSIDERED, the Division and Eldorado respectfully request that this Honorable Administrative Hearing Officer approve the parties' Compromise and Settlement Agreement.

TRUE COPY
Sheryl Johnson

Respectfully Submitted,

ELDORADO CASINO SHREVEPORT

**CHARLES C. FOTI, JR.
ATTORNEY GENERAL, COUNSEL
FOR OFFICE OF STATE POLICE**

BY:



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BY:



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**STATE OF LOUISIANA
LOUISIANA GAMING CONTROL BOARD
ADMINISTRATIVE HEARING OFFICE**

IN RE: ELDORADO CASINO SHREVEPORT

CASE NO. CGD040127

COMPROMISE AND SETTLEMENT AGREEMENT

The State of Louisiana, Department of Public Safety and Corrections, Office of State Police (hereinafter "the Division") and Eldorado Casino Shreveport License number R0136005 (sometimes herein "Eldorado") do hereby represent and agree as follows:

WHEREAS, the Louisiana Gaming Control Board has issued a Notice of Recommendation of Administrative Action to Eldorado alleging certain violations of Louisiana Gaming Control Law; and

WHEREAS, the issues raised by the said Notice of Recommendation of Administrative Action are set for hearing on August 23, 2006, before the Louisiana Gaming Control Board Administrative Hearing Office; and

WHEREAS, the Division and Eldorado are desirous of fully and finally compromising and settling all issues and disputes arising out of and in connection with the said Notice of Recommendation of Administrative Action;

NOW, THEREFORE, in consideration of the foregoing, the parties hereto do hereby agree and stipulate as follows:

STIPULATIONS

1. On or about April 30, 1999, the person who is the subject of the Notice (the "Patron") was placed on the State's Voluntary Exclusion List. Patron stated that he was a

compulsive gambler and wished to be excluded from all riverboat casinos in the State of Louisiana.

2. On November 14, 2003, Patron was present at Eldorado and played at several black jack tables. While processing a jackpot, slot employees discovered that Patron was on the State's Voluntary Exclusion List. Eldorado Security Officers questioned Patron on November 17, 2003. Eldorado notified the Division of Patron's presence in the casino.

3. The Division's investigation revealed that Patron had visited Eldorado several times during the months of August through November, 2003. Below are the confirmed dates that Patron was at Eldorado:

August 13, 2003	October 2, 2003	October 31, 2003
August 14, 2004	October 3, 2003	November 3, 2003
August 16, 2003	October 16, 2003	November 13, 2003
August 27, 2003	October 17, 2003	
September 18, 2003	October 20, 2003	
September 19, 2003	October 30, 2003	

4. A Notice of Recommendation of Administrative Action (the "Notice") was issued by the Louisiana Gaming Control Board.

5. Eldorado represents that it has implemented procedures to protect against similar situations in the future, all as outlined on the attached Exhibit A.

TERMS AND CONDITIONS

1. In lieu of administrative action against Eldorado, Eldorado agrees to pay to the State of Louisiana the sum of TWELVE THOUSAND FIVE HUNDRED DOLLARS (\$12,500.00) and will pay NINE THOUSAND ONE HUNDRED SIXTY THREE DOLLARS (\$9,163.00) to the Compulsive and Problem Gaming Fund.

2. Subject to the approval of the Hearing Officer of the Louisiana Gaming Control Board, the Division hereby agrees to accept Eldorado's payment of the above stated amount in full and final settlement of this Notice of Recommendation of Administrative Action.

3. It is expressly understood that this proposed settlement, if approved by the Hearing Officer, is not executory and will be submitted to the Louisiana Gaming Control Board ~~for its determination as to whether the matter should be heard by the Hearing Officer.~~ The parties hereby consent to this procedure. In the event this settlement is not so approved, it shall be null and void and nothing herein contained shall be an admission or waiver of any position by or of any party.

4. The Division reserves the right to take into consideration these stipulated facts in connection with any future investigation, violation, assessment of penalty or the ongoing suitability of Eldorado.

5. The Division and Eldorado waive their rights to appeal this Stipulation if the Order is signed by the Hearing Officer and is accepted by the Louisiana Gaming Control Board.

6. This settlement is to be interpreted under the laws of the State of Louisiana.

7. This settlement constitutes the entire agreement between the Division and Eldorado pertaining to the subject matter contained herein and supercedes all prior contemporaneous agreements, representations, and understandings of the parties.

I have read this entire Compromise Settlement Agreement and agree to all stipulations and terms and conditions hereof.

Eldorado Casino Shreveport

By: Michael White
Michael White
Duly Authorized Representative

ELDORADO CASINO SHREVEPORT

CHARLES C. FOTI, JR.
ATTORNEY GENERAL, COUNSEL
FOR OFFICE OF STATE POLICE

BY:

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~~Baton Rouge, LA 70801~~
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Exhibit A

See Attached.



PROCEDURES FOR PREVENTING & DETECTING STATE SELF-EXCLUSIONS

Distribution & Flagging of State Self Exclusions:

The Compliance Department receives all state self-exclusion notices and updated notices from the State Police. The Compliance Department is responsible for distributing the notices in a timely manner to the following departments: Security, Surveillance, Table Games, Slots, Cage, Credit, I.T., Player Development, Club Eldorado and Title 31. Each department is responsible for maintaining a binder with all state self-exclusion notices. It is the responsibility of each department head to ensure that their managers and supervisors are aware of all new notices.

Once copies have been made for all necessary departments, the Compliance Department sends (1) copy to the Database Analyst and (1) copy to the Credit Clerk in a red envelope, which is marked "Confidential." ~~The Database Analyst will flag the state self-excluded person's account in the ACSC player tracking system.~~ She will also type the word "Exclusion" in the AKA field on the patron information screen and enter remarks into the system indicating the person is on the state self-exclusion list. Additionally, the person's account will be inactivated and flagged as "No Mail". If the state self-excluded person does not have an account, the Database Analyst will create one for him/her. Once this has been completed, the Database Analyst will forward the red envelope to the Credit Department. The Credit Clerk will be responsible for verifying that the self-exclusion has been properly flagged using a State Exclusion Audit Checklist. After the Credit Clerk has completed the audit, he/she will forward the red envelope and completed checklist back to the Compliance Department. The Compliance Department will review the checklist and verify in the ACSC system that all the steps were followed for properly flagging the self-exclusion's account.

How to detect State Self Exclusions through the Player Tracking System:

Prior to cashing a check, payment of a jackpot, or issuance of casino credit casino employees are required to look up the individual's account using the ACSC player tracking system. The following instructions are from a memo that was distributed after the incident in 2003. These procedures are also covered in departmental training.

Whenever you type an individual's name into the system and that individual is on the state self-exclusion list, the word "Exclusion" will appear behind the person's name on the name scroll. You should place an "X" beside the name and press enter. An "Exclusion Flag Screen" will appear informing you that the person is on the State Self-Exclusion List and to contact Security immediately. If you enter someone into the system using his or her card number, the same "Exclusion Flag Screen" will appear. The attached printed screens from the ACSC system provide you with examples of what you will see, including the remarks screen. If the "Exclusion Flag Screen" appears, do not proceed with the transaction. Contact your supervisor immediately. The Security Department will be responsible for escorting the self-excluded person from the casino and contacting the State Police.

Additional Methods for Preventing State Self Exclusions Access to Gaming

Prior to the issuance of a cash advance, the cage employee is required to check the individual's identification against the State Self Exclusion Profile Listing, which is maintained on the back counter of the casino cage next to the Global Cash Check printer. If the individual's name appears on the listing, the cage employee must contact the cage supervisor immediately.

As an added measure, a separate binder for state self-excluded persons was created for the Security Department and Surveillance Department which contain persons from the local area that were state self-excluded or those who have had accounts with us prior to being a state self-excluded person. These individuals would be the ones most likely to try to gain access to the casino. The Security Department and Surveillance Department are responsible for keeping this binder updated when new notices are received for those persons placing themselves on the state self-exclusion list in the area or with previous accounts.

The ACSC system also provides a method for Surveillance to flag self-exclusions, which Eldorado Resort Casino Shreveport utilizes. When an individual on the self-exclusion list inserts their player card into the slot machine, an alarm is triggered in Surveillance and the location of the person. Surveillance is responsible for updating the Surveillance system with new self-exclusion notices received from the Division.

In order to ensure that promotional/marketing materials are not sent to patrons who request no-mail or to persons who are self-excluded, the street address will be removed on these accounts in addition to flagging the account as "No Mail".

Additionally, the Director of Internal Audit has included auditing a sample of the state self-exclusions in the audit plan.

STATE OF LOUISIANA
LOUISIANA GAMING CONTROL BOARD
ADMINISTRATIVE HEARING OFFICE

IN RE: ELDORADO CASINO SHREVEPORT

CASE NO. CGD040127

ORDER

BE IT REMEMBERED that on this the 23 day of August, 2006, came on for consideration the Joint Motion for Approval of Compromise and Settlement Agreement, and the parties having appeared by and through their respective attorneys of record, and the Hearing Officer having considered the pleadings on file, the proposed Settlement Agreement, and the said Motion, and it appearing to the Hearing Officer that the said Compromise and Settlement Agreement should be approved; it is therefore,

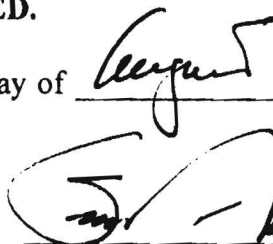
ORDERED, ADJUDGED, AND DECREED that the Compromise and Settlement Agreement attached to the parties' Joint Motion for Approval of Compromise and Settlement Agreement be, and the same is hereby **APPROVED**.

SIGNED AND ENTERED this 23 day of August, 2006, in Baton Rouge,

Louisiana.

LOUISIANA GAMING CONTROL BOARD
I HEREBY CERTIFY THAT A CERTIFIED
COPY HAS BEEN MAILED OR SERVED ON

August 23 DAY
2006
Jill Omenya
CLERK, ADMINISTRATIVE HEARING OFFICE



Honorable William H. Brown
Hearing Officer
Louisiana Gaming Control Board

NOTICE SERVED TO:

C.C. Jeffrey Barbin
Tom Warner
SGT Jeff Watts
Counsel for Division:

Charles C. Foti, Jr.
Attorney General
By: Tom Warner
Assistant Attorney General
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Baton Rouge, Louisiana 70801

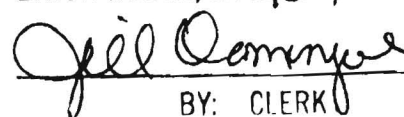
Counsel for Eldorado Casino Shreveport

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Baton Rouge, Louisiana 70802

A TRUE COPY ATTEST

LOUISIANA GAMING CONTROL BOARD
HEARING OFFICE

BATON ROUGE, LA 8/28/06



BY: CLERK