

KATHLEEN BABINEAUX BLANCO **GOVERNOR** 

Gaming Control **Board** 

H. CHARLES GAUDIN CHAIRMAN

ANNE LACOUR NEEB **EXECUTIVE DIRECTOR** 

# NOTICE OF DECISION

IN RE: LOUISINA CAISNO CRUISES, INC. D/B/A **CASINO ROUGE** NO. CGD030285

TO:

Dan M. McDaniel, Esq.

Jeffrey M. Barbin, Esq.

445 North Boulevard, Suite 701

Baton Rouge, LA 70802

Thomas A. Warner, AAG

1885 North 3<sup>rd</sup> Street; Suite 500

Baton Rouge, LA 70802

CERTIFIED MAIL: 7083 3118 9000 4642 9226

CERTIFIED MAIL: 7003 3110 0000 4642 9219

RETURN RECEIPT REQUESTED

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Sgt. Troy Leonard, LSP 7919 Independence Boulevard

Baton Rouge, LA 70806

CERTIFIED MAIL: 7003 3116 0000 4642 9233

RETURN RECEIPT REQUESTED

NOTICE IS HEREBY given that on June 20, 2005, the decision of the Louisiana Gaming Control Board was signed in the above entitled matter. (SEE COPY OF THE ENCLOSED **DECISION)** 

An appeal from a decision of the Board shall be filed within ten (10) days of notice of the decision in the Nineteenth Judicial District Court and shall be reviewed solely on the record as provided by La. R.S. 27:26.

Louisiana Gaming Control Board, Baton Rouge, Louisiana this

Coleman Appeal Docket Clerk

NOTIFIED:

Dan M. McDaniel, Esq. Jeffrey M. Barbin, Esq. Thomas A. Warner, A. Sgt. Troy Leonard, LSP-Casino Gaming Division

> 9100 Bluebonnet Centre, Suite 500, Baton Rouge, LA 70809 Phone: (225) 295-8450 Fax: (225) 295-8479

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KATHLEEN BABINEAUX BLANCO **GOVERNOR** 

Gaming Control Board

H. CHARLES GAUDIN CHAIRMAN

ANNE LACOUR NEEB **EXECUTIVE DIRECTOR** 

# IN RE: LOUISIANA CASINO CRUISES, INC. **D/B/A CASINO ROUGE** NO. CGD030285

# **ORDER**

This matter was considered by the Louisiana Gaming Control Board at its meeting of June 20, 2005. The Hearing Officer's order dated May 18, 2005, based on the "Joint Motion for Entry of Stipulations and Approval of Proposed Settlement" in the matter of the "Notice of Recommendation of Administrative Action," Violation No. CGD030285, by and between Louisiana Casino Cruises, Inc., License No. R011700193 and the Louisiana Department of Public Safety and Corrections, Office of State Police, Casino Gaming Division which is attached hereto and incorporated herein, is APPROVED.

THUS DONE AND SIGNED on this the \_\_\_\_\_day of June, 2005.

LOUISIANA GAMING CONTROL BOARD

BY:

LOUISIANA GAMING CONTROL BOARD I HEREBY CERTIFY THAT A CERTIFIED COPY HAS BEEN MAILED OR SERVED ON ALL PARTIES THIS\_ DAY APPEAL DOCKET CLERK

> 9100 Bluebonnet Centre, Suite 500, Baton Rouge, LA 70809 Phone: (225) 295-8450 Fax: (225) 295-8479



# RECEIVED

STATE OF LOUISIANA
LOUISIANA GAMING CONTROL BOARD
ADMINISTRATIVE HEARING OFFICE

MAY 1 7 2005

LGCB Administrative Hearing Office

# IN RE: LOUISIANA CASINO CRUISES, INC.

CASE NO. CGD030285

# JOINT MOTION FOR ENTRY OF STIPULATIONS AND APPROVAL OF PROPOSED SETTLEMENT

### ON THE JOINT MOTION OF:

- 1. The Louisiana Department of Public Safety and Corrections, Office of State Police, Casino Gaming Division (hereinafter "Division"), through the undersigned Assistant Attorney General, and
- Louisiana Casino Cruises, Inc. License number R011700193 (sometimes herein "Casino Rouge"), through the undersigned counsel of record;

Regarding the SAR Report 03-1-19-159-2874 issued by the Division on or about May 22, 2003 ("SAR"), and Notice of Recommendation of Administrative Action (the "Notice") issued by the Louisiana Gaming Control Board on or about October 13, 2004 based on the provisions found in La. R.S. 27:27.1E, La. R.S. 27:27.1F, La. R.S. 27:27.1J(1)and (2); LAC 42:III.304E(5)(a)ii, 5(b), 6 and LAC 42:III304F;

who respectfully enter the following stipulations into the record:

#### WHEREAS:

- 1. On or about July 12, 2001, the person who is the subject of the Notice (the "Patron") appeared at the Louisiana State Police Casino Gaming Section Office and petitioned to be placed on the State's Voluntary Exclusion List. Patron stated that he was a compulsive gambler and wished to be excluded from all riverboat casinos in the State of Louisiana.
- 2. Patron received instruction from Sgt. Troy Leonard, and received copies of the rules and regulations that govern exclusions. He also completed a personal history form and an affidavit affirming his request for voluntary exclusion.
- 3. Patron read and signed the affidavit, which states in part: "The Division has advised me in writing of the nature, effects, and duration of the exclusion, and I hereby consent to be so excluded, and accept any and all consequences which may arise as a result. I further understand that this exclusion will be for a period of (5) five years, and is non-revocable by any party other than that of a court of competent jurisdiction. I hereby acknowledge and agree that if found in violation of the exclusion order, any winnings obtained will be forfeited to the licensed riverboat operator, who will then remit these winnings to the Division. I further acknowledge that by executing this affidavit I waive any and all rights to said winnings."

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- 4. On April 26, 2003, Patron was arrested at Casino Rouge on charges of Entering or Remaining after Being Forbidden. Patron was playing slots and won a one thousand two hundred fifty (\$1,250.00) dollar jackpot. While processing the jackpot, Casino Rouge Slot Employees discovered that Patron was on the State's Voluntary Exclusion List. As a result of his excluded status, Casino Rouge refused to pay him the jackpot.
- 5. Casino Rouge Security Officers detained Patron and notified the Division of his presence in the casino. At the time of his detention, in addition to the one thousand two hundred fifty (\$1,250.00) dollar jackpot, Patron had accumulated eight hundred ninety (\$890.00) dollars in credits on the slot machine he was playing. The Casino Rouge employee seized the jackpot and credits, and placed the funds into an account until it could be turned over to the Division for deposit into the Compulsive and Problem Gaming Fund.
- 6. The Division's investigation revealed that Patron had visited Casino Rouge several times during the month of April 2003. During each of these visits, Patron won slot jackpots. Detailed below are the confirmed dated Patron was at Casino Rouge and the jackpot amounts won:

April 8, 2003 - Patron won and was paid a \$2,300.00 slot jackpot April 11, 2003 - Patron won and was paid a \$4,000.00 slot jackpot April 12, 2003 - Patron won and was paid a \$2,000.00 slot jackpot April 12, 2203 - Patron won and was paid a \$1,200.00 slot jackpot April 13, 2003 - Patron won and was paid a \$1,600.00 slot jackpot April 26, 2003 - Patron won a \$1,250.00 slot jackpot

- 7. Due to Patron's self-excluded status and subsequent arrest on April 26, 2003, he was not paid the one thousand two hundred fifty (\$1,250.00) dollar jackpot he won that day. However, he was paid for the five (5) previous jackpots that were won. After taxes were taken out of his winnings Patron walked out of the casino with a total of eight thousand seven hundred fifty-four (\$8,754.00) dollars. Patron did not use a player's card when he played the slot machines, therefore additional wins and losses could not be determined.
- 8. Additionally, it was later determined that during the time frame beginning October 6, 2002 and ending December 31, 2002, Casino Rouge cashed seven checks for the Patron, totaling \$1,600, and gave the Patron a total of twenty-two credit card advances totaling \$8,600.

NOW THEREFORE, in consideration of the foregoing Stipulations, the Division and Casino Rouge hereby propose the following settlement:

- 1. In lieu of further administrative or any other regulatory action against Casino Rouge, Casino Rouge agrees to pay to the Division, the aggregate and complete sum of FIFTY THOUSAND DOLLARS (\$50,000.00), and will additionally make a donation in the amount of NINE THOUSAND NINE HUNDRED FIFTY DOLLARS (\$9,950.00) to the Compulsive and Problem Gaming Fund.
- 2. Casino Rouge has implemented procedures to protect against similar situations in the future, all as outlined on the attached Exhibit A.

- Subject to the approval of the Hearing Office of the Louisiana Gaming Control Board, the 3. Division hereby agrees to accept Casino Rouge's payment of the above stated amount in full and final settlement of this Notice of Recommendation of Administrative Action.
- It is expressly understood that this proposed settlement, if approved by the Hearing Officer, 4. is not executory and will be submitted to the Louisiana Gaming Control Board for its determination as to whether the matter should be heard by the Hearing Officer. The parties hereby consent to this procedure. In the event this settlement is not so approved, it shall be null and void and nothing herein contained shall be an admission or waiver of any position by or of any party.
- The Division and Casino Rouge waive their rights to appeal this Stipulation if the Order is 5. signed by the Hearing Officer and is accepted by the Louisiana Gaming Control Board.
- This settlement is to be interpreted under the laws of the State of Louisiana. 6.
- This settlement constitutes the entire agreement between the Division and Casino Rouge 7. pertaining to the subject matter contained herein and supercedes all prior and contemporaneous agreements, representations, and understandings of the parties.

Respectfully submitted,

LOUISIANA CASINO CRUISES, INC.

CHARLES C. FOTI, IR.

ATTORNEY GENERAL

BY:

Jeffrey M. Barbin Phelps Dunbar LLP City Plaza, Suite 701 445 North Boulevard Baton Rouge, LA 70802 Telephone: (225) 346-0285

Facsimile: (225) 381-9197

BY:

Thomas A. Warner, III Assistant Attorney General 339 Florida Street, Suite 500 Baton Rouge, LA 70801 Telephone: (225) 342-2465 Facsimile: (225) 342-4244

#### Exhibit A

Casino Rouge has implemented the following procedures in response to the Patron matter:

- 1. The jackpot/eviction software program has been thoroughly tested and no more anomalies have been found that would cause it to return inconsistent results.
- 2. Modifications were made to the jackpot/eviction program to enable it to generate a log entry every time it is used, to include the date and time of the check and the social security number being checked.
- 3. This log discussed in the preceding paragraph is audited on a periodic basis and compared with a W-2-G log to verify that all reportable jackpots are being checked. Any reportable jackpot that is identified without a corresponding entry in the jackpot/eviction log requires the generation of an exception report, which is passed on to Casino Operations and Compliance Departments for an explanation and follow-up action.
- 4. On a monthly basis, the state self-exclusion list is checked against the player tracking system and our security eviction/ejection database to ensure that all state self-exclusions are included and accurate.
- 5. We have implemented an electronic backup system for the state self-exclusions. We have installed a program containing the list of all state self-excluded persons on the computers in the cage and slot areas. This program will be available even if the player tracking system is down. As a further backup, a hard copy self-excluded binder will still be maintained at the security podium for manual checking of the list.
- 6. We have contacted IGT and requested that they enhance their system to assist us in detecting self-excluded patrons.
- 7. All patrons are checked in the database to determine if they are on the self-excluded list prior to the issuance of credit, cashing a check or issuing a credit card cash advance.
- 8. All employees will undergo training for identifying and handling compulsive and problem gamblers. The training occurs during employee orientation and additional training is scheduled on an annual basis.

## STATE OF LOUISIANA LOUISIANA GAMING CONTROL BOARD ADMINISTRATIVE HEARING OFFICE

## IN RE: LOUISIANA CASINO CRUISES, INC.

CASE NO. CGD030285

#### **ORDER**

Considering the foregoing Motion, IT IS HEREBY ORDERED, ADJUDGED, AND DECREED, that the foregoing Joint Motion for Entry of Stipulations and Approval of Proposed Settlement of Dispute be accepted, approved and entered into the record of this proceeding;

IT IS FURTHER ORDERED, ADJUDGED, AND DECREED, that the foregoing proposed settlement be approved and that, Louisiana Casino Cruises, Inc. pay to the Division the amount of FIFTY THOUSAND DOLLARS (\$50,000.00), and will additionally make a donation in the amount of NINE THOUSAND NINE HUNDRED FIFTY DOLLARS (\$9,950.00) to the Compulsive and Problem Gaming Fund., each of which is payable within fifteen (15) days from the date of receipt of written notice of approval from the Louisiana Gaming Control Board.

THUS DONE AND SIGNED, this \_\_\_\_

day of

2005

in Baton Rouge, Louisiana.

Honorable William H. Brown

Hearing Officer Louisiana Gaming Control Board

### **NOTICE SERVED TO:**

Counsel for Division:

Thomas A. Warner, III Assistant Attorney General Gaming Division 339 Florida Street, Suite 500 Baton Rouge, Louisiana 70801 Counsel for Louisiana Casino Cruises, Inc.

Dan M. McDaniel Jeffrey M. Barbin Phelps Dunbar, L.L.P. City Plaza, Suite 701 445 North Boulevard Baton Rouge, Louisiana 70802

LOUISIANA GAMING CONTROL BOARD

I HEREBY CERTIFY THAT A CERTIFIED

COPY HAS BEEN MAILED OR SERVED ON

PLL PARTIES THIS

DOCKET CLERK, ADMINISTRATIVE HEARING OFFICE

CC. Dan M. McDannel

Tom Warner

Sgt, Leland Falen

A TRUE COPY ATTEST

OUISIANA GAMING CONTROL BOARD

HEARING OFFICE

ATON ROUGE, LA

BY: CLERK ()

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